Vehicle Owner / Host Agreement

Version 0.2 | 12 October 2026 | Owner-approved draft

Professional review and launch requirements remain open. This document is not legally approved or effective for paid rentals. Real payments, refunds and payouts are unavailable.

1. Your role and authority

This agreement covers verified individuals listing vehicles on CarPont. You may be the registered owner or a verified authorised representative. Every non-owner listing requires vehicle-specific owner authorisation, identity/ownership evidence and manual review. Do not list without the registered owner's permission or against finance, lease or other binding restrictions. Dedicated business/fleet accounts are outside MVP.

An authorised representative must declare the principal and scope of authority. This document does not transfer title or make CarPont the owner's agent for every purpose. Contract-party and collection agency treatment must be professionally validated.

2. Vehicle eligibility and documents

Vehicles must be no more than 20 years old, in suitable condition and properly registered. Record current mileage; there is no automatic mileage ceiling. Ordinary light passenger vehicles and conventional pickups are eligible in principle. Motorcycles, buses, minibuses, heavy/specialist commercial vehicles, active taxis, salvage/rebuilt write-offs and unsafe material modifications are excluded. Disclose legal material modifications and existing damage.

Provide the Vehicle Registration Certificate, ownership/authorisation evidence, insurance and applicable ZINARA and ZBC licensing evidence with independent expiry dates. Supply statutory roadworthiness/fitness or operating evidence where required for the actual vehicle/use. Do not assume a future CarPont inspection badge replaces statutory compliance. Document verification alone does not activate a listing.

3. Insurance and continuing safety

Maintain valid motor insurance and determine, with the insurer, whether paid P2P rental and all named drivers are permitted. Declare rental use accurately. Before accepting a real rental, suitable coverage and the approved operating model must be established. CarPont provides no proprietary cover and makes no guarantee that ordinary private-use insurance responds.

Keep documents valid through the rental period. Tell CarPont promptly about expiry, cancellation, exclusions, ownership change, accident, theft concern, serious defect or changed use. Pause availability when unsafe or non-compliant. Do not provide a substitute vehicle without authorised recorded agreement and eligibility checks.

4. Listing and availability duties

Describe condition, equipment, photographs, approximate area, price, mileage, fuel, deposit and permitted rules accurately. Exact home/pickup addresses must not be public. Keep availability current, respect confirmed occupancy and one-hour preparation buffers, and respond to requests. Material ownership/identity/verification changes need re-review. Submitted verification records remain locked except within reviewer-authorised correction scope.

You may choose Instant Book or Request-to-Book where available. Honour valid confirmed bookings; request acceptance is not proof of payment. No hourly rental, dynamic pricing, arbitrary cleaning charge, young-driver surcharge or free-form miscellaneous add-on is supported.

5. Commission and incentives

Standard commission is 10% of retained rent/owner cancellation compensation. It does not apply to refundable deposits, genuine damage/fuel reimbursements, fines/tolls or other pass-through reimbursements. Refunded rent earns no commission. The checkout/host statement must disclose treatment of optional add-ons and taxes before paid activation; no unresolved calculation may be silently invented.

Founding Owners 1-50 receive 0% commission for six months; owners 51-100 receive 5% for six months; then the standard rate applies. Qualification is per verified person and begins when their first approved vehicle becomes ACTIVE. Duplicate accounts cannot create duplicate eligibility. Actual disclosed third-party processing costs may still apply during promotions.

Do not assume a fixed 2% processing charge without the provider's current agreement. Tax/VAT treatment, invoicing and whether displayed commission includes tax require confirmation from CarPont's accountant before paid launch.

6. Payments and cash deposits

No real capture, payout, refund or owner wallet currently operates. Future payout eligibility follows successful handover, with a target of initiation around 24 hours subject to lawful provider settlement, fraud and payment constraints; this is not a current payout promise.

Future cash rentals require the approved owner-credit/commission mechanism and cannot be enabled merely by agreeing to these terms. Never ask for private advance transfers. If an approved booking includes a cash deposit, you hold it personally, acknowledge receipt, protect it, and return the undisputed amount promptly after return checks. An unresolved claim is not authority to confiscate the whole deposit. A fixed release deadline must be agreed and legally reviewed before offering deposits. CarPont cannot guarantee physical cash recovery.

7. Handover, return and incidents

Check that the collector is a verified named driver and inspect the physical licence where appropriate. Enter the pickup PIN only at actual handover. Inspect return fairly, provide the return PIN, and record on-time/actual return information honestly. Optional media must not capture unnecessary private data.

Arrange reasonable recovery/repair for non-renter-caused breakdown. For accident or misuse, cooperate with insurers and the evidence/dispute process. New damage, fuel, mileage, fines and other claims require reasonable proof of booking attribution and amount. Normal wear is not new damage. No arbitrary deduction, invented fee or duplicate recovery is permitted.

8. Cancellation, conduct and complaints

Host cancellation or no-show normally gives the renter a full rental refund entitlement and no host payout; actual settlement is separate. Repeated attributable failures may affect reliability or hosting privileges. Exceptional/no-fault circumstances are reviewed on evidence. Do not pressure renters to cancel on your behalf.

Treat users fairly, protect their data, communicate through permitted channels and obey Community Rules. Use booking records for operational purposes only, not independent marketing or profiling. Share documents only through approved secure routes.

You remain responsible for your own tax obligations, licences and lawful vehicle supply. Platform decisions do not constitute tax, legal or insurance advice. Mandatory law and external remedies remain available.

Related documents

Owner Authorisation · Booking Policy · Handover and Insurance · Community Policy.